

# A message from Thomas Flavin Head of Distribution, Employee Benefits

# Important updates and resources

In these unprecedented times, we are all working to overcome new challenges. We appreciate the questions and information you share with us every day, as well as your patience and understanding, as we work through the issues, so that we can properly and thoughtfully respond. We are committed to providing you with the answers you and your clients need.

#### Rate stability for clients

The last few weeks have been difficult for all types of businesses. Clients with 500 employees or less who have renewal dates between May 1st and August 1st, 2020, will renew existing plans at in force rates for twelve additional months. If your clients have already received an increase for a renewal date between May 1st through August 1st, they will receive a revised letter, communicating this information.

### **Continuation of coverage**

As employers manage through fluctuations in workforce needs, we are extending continuity of coverage across products. For more information, read the FAQs.

#### Assistance with absence management

Available from ComPsych and FMLA Source, this comprehensive guide can help you and your clients understand new legislation, make the right absence management decisions, stay informed about changes to FMLA, and more.

View the COVID-19 Leave Administration Resource Guide.

Equitable is dedicated to providing the support you and your clients need — whether that's through powerfully simple employee benefits, intuitive technology like  $EB360^{\$}$  that allows your clients to manage their benefits from anywhere, or answers to your questions and concerns.

Please stay safe and well.

Sincerely,

Thomas Flavin

Head of Distribution, Employee Benefits







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